

## ADDITIONAL TERMS AND CONDITIONS FOR PS/SHIP, PS/INVOICE, PS/RECEIVER AND PS/INVOICE PLUS ("SOFTWARE")

These additional terms and conditions together with the Master Agreement shall be deemed to be construed as the "Agreement". To the extent there is any conflict between these additional terms and conditions and the applicable governing agreement, these additional terms and conditions shall govern. Capitalized terms not defined herein shall have the meaning ascribed to them in the governing agreement.

- 1. Notwithstanding the Agreement, the Customer acknowledges that the deployment of Software will be based upon number of (i) shipments, (ii) seats, (iii) locations, (iv) mobile devices used or (v) vendors included, as applicable and as added to the Order Form.
- 2. Litera will use commercially reasonable efforts to make the Software available except for the outages of third-party service providers (e.g. FedEx, UPS, DHL etc.).