ADDITIONAL TERMS AND CONDITIONS FOR OFFICE & DRAGONS SOFTWARE PRODUCTS

These additional terms and conditions together with the applicable governing agreement by deployment shall be deemed to be construed as the "Agreement". To the extent there is any conflict between these additional terms and conditions and the applicable governing agreement, these additional terms and conditions shall govern. Capitalized terms not defined herein shall have the meaning ascribed to them in the governing agreement.

The following Support and Maintenance Policy shall be applicable for all Office & Dragons Software products

Support and Maintenance Policy

The following Service Level Agreement shall be applicable for Office & Dragons - Cloud Software

Service Level Agreement